

THE MORRIS LEATHERMAN COMPANY
3128 Dean Court
Minneapolis, Minnesota 55416

City of Vadnais Heights
Residential Survey
FINAL OCTOBER 2021

Hello, I'm _____ of the Morris Leatherman Company, a polling firm located in Minneapolis. We have been retained by the City of Vadnais Heights to speak with a random sample of residents about issues facing the community. This survey is being conducted because the City Council and City Staff are interested in your opinions and suggestions about current and future city needs. I want to assure you that all individual responses will be held strictly confidential; only summaries of the entire sample will be reported.

- | | |
|--|---------------------------|
| 1. Approximately how many years have you lived in Vadnais Heights? | LESS THAN FIVE YEARS..19% |
| | FIVE TO TEN YEARS.....23% |
| | TEN TO TWENTY YEARS...23% |
| | 20 TO 30 YEARS.....22% |
| | OVER THIRTY YEARS.....13% |
| | DON'T KNOW/REFUSED.....0% |
| 2. How would you rate the quality of life in Vadnais Heights -- excellent, good, only fair, or poor? | EXCELLENT.....38% |
| | GOOD.....55% |
| | ONLY FAIR.....7% |
| | POOR.....0% |
| | DON'T KNOW/REFUSED.....0% |
| 3. What do you like most about living in Vadnais Heights? | DON'T KNOW/REFUSED.....0% |
| | NOTHING.....1% |
| | SMALL TOWN FEEL.....16% |
| | FRIENDLY PEOPLE.....20% |
| | SAFE.....17% |
| | OPEN SPACE/RURAL.....7% |
| | CLEAN/WELL MAINTAINED..6% |
| | CONVENIENT LOCATION...8% |
| | SHOPPING.....4% |
| | PARKS AND TRAILS.....2% |
| | QUIET AND PEACEFUL.....5% |
| | CLOSE TO JOB.....4% |
| | SCHOOLS.....4% |
| | CLOSE TO FAMILY.....4% |
| | SCATTERED.....2% |

Due to the pandemic during the last eighteen months....

| | | |
|----|---|---|
| 4. | How would you rate how you and members of your household are doing financially, mentally and physically - excellent, good, only fair or poor? | EXCELLENT.....18% GOOD.....67% ONLY FAIR.....14% POOR.....1% DON'T KNOW/REFUSED.....0% |
| 5. | What do you think is the most serious issue facing Vadnais Heights today? | DON'T KNOW/REFUSED....12% NOTHING.....16% HIGH TAXES.....11% TOO MUCH GROWTH.....20% RISING CRIME.....12% POOR SPENDING.....2% STREET CONDITIONS....12% PANDEMIC.....6% LACK OF ENTERTAINMENT..2% SCATTERED.....7% |
| 6. | How would you rate the strength of community identity and the sense of neighborliness in Vadnais Heights -- excellent, good, only fair or poor? | EXCELLENT.....21% GOOD.....68% ONLY FAIR.....12% POOR.....0% DON'T KNOW/REFUSED.....0% |
| 7. | All in all, do you think things in Vadnais Heights are generally headed in the right direction, or do you feel things are off on the wrong track? | RIGHT DIRECTION.....89% WRONG TRACK.....6% DON'T KNOW/REFUSED.....5% |
| | IF "WRONG TRACK," ASK: (N=24) | |
| 8. | Why do you feel that way? | DON'T KNOW/REFUSED.....0% HIGH TAXES.....13% TOO MUCH GROWTH.....33% POOR SPENDING.....17% RISING CRIME.....21% BUSINESSES CLOSING....8% TOO MANY APARTMENTS...4% POOR ROADS.....4% |
| 9. | How often do you have contact with your neighbors - daily, a few times a week, once a week, a few times a month, once a month or less often? | DAILY.....20% FEW TIMES A WEEK.....46% ONCE A WEEK.....12% FEW TIMES A MONTH....16% ONCE A MONTH.....3% LESS OFTEN.....4% DON'T KNOW/REFUSED.....0% |

- | | | |
|-----|--|---|
| 10. | Do you feel comfortable discussing neighborhood problems with your neighbors? | YES.....85% NO.....11% DON'T KNOW/REFUED.....4% |
| 11. | How welcoming, if at all, do you think Vadnais Heights is - is it very welcoming, somewhat welcoming, not too welcoming or not at all welcoming? | VERY WELCOMING.....57% SOMEWHAT WELCOMING....40% NOT TOO WELCOMING.....2% NOT AT ALL WELCOMING...0% DON'T KNOW/REFUSED.....1% |

IF "NOT TOO WELCOMING" OR "NOT AT ALL WELCOMING," ASK: (N=9)

12. Who do you think does not feel welcomed in Vadnais Heights?

PEOPLE OF COLOR, 67%; AFRICAN-AMERICANS, 33%.

For each of the following, please rate the City of Vadnais Heights as excellent, good, only fair or poor.

| | EXC | GOO | FAI | POO | DKR |
|---|-----|-----|-----|-----|-----|
| 13. Creating a welcoming community to residents of all backgrounds. | 38% | 51% | 10% | 0% | 2% |
| 14. Treating all residents with respect. | 40% | 50% | 9% | 1% | 1% |
| 15. Treating all residents fairly. | 41% | 46% | 8% | 1% | 5% |
| 16. Providing services to residents of all backgrounds. | 38% | 48% | 3% | 0% | 12% |

IF "ONLY FAIR" OR "POOR," ASK: (N=10)

17. Is there a particular city service which needs to improve?

UNSURE, 10%; NO, 10%; STREET REPAIR, 10%; POLICE 20%; EMS, 10%; BUILDING INSPECTIONS, 10%; SCATTERED, 30%.

- | | | |
|-----|---|--|
| 18. | Should it be high priority, moderate priority, low priority or not a priority at all for the City of Vadnais Heights to create a diverse, inclusive and fair community? | HIGH PRIORITY.....30% MODERATE PRIORITY.....50% LOW PRIORITY.....13% NOT A PRIORITY AT ALL..5% DON'T KNOW/REFUSED.....3% |
|-----|---|--|

On another topic....

19. Do you feel that Vadnais Heights residents have an adequate opportunity for input into the decision making process?

| | |
|-------------------------|-----|
| ADEQUATE..... | 85% |
| INADEQUATE..... | 9% |
| DON'T KNOW/REFUSED..... | 6% |

IF "INADEQUATE," ASK: (N=37)

20. Why do you feel that way?

| | |
|-------------------------|-----|
| DON'T KNOW/REFUSED..... | 0% |
| DON'T LISTEN..... | 54% |
| NO OPPORTUNITIES..... | 27% |
| NOT AWARE..... | 11% |
| NOT TIMELY INFO..... | 3% |
| UNSAFE DURING COVID.... | 5% |

I would like to read you a list of characteristics of a community. For each one, please tell me if you think Vadnais Heights currently has too many or too much, too few or too little, or about the right amount.

| | MANY MUCH | FEW/ LITT | ABOUT RIGHT | DK/ REF |
|---|--------------|--------------|------------------------|------------|
| 21. Affordable housing, defined by the Metropolitan Council as a single family home costing less than \$293,000? | 11% | 41% | 46% | 2% |
| 22. Apartments? | 23% | 28% | 47% | 2% |
| 23. Condominiums and townhomes? | 33% | 21% | 45% | 2% |
| 24. Starter homes for young families? | 10% | 43% | 44% | 3% |
| 25. Higher cost housing? | 30% | 15% | 53% | 2% |
| 26. Senior housing? | 14% | 26% | 53% | 8% |
| 27. Parks and open spaces? | 11% | 10% | 79% | 1% |
| 28. Trails and bikeways? | 8% | 20% | 72% | 1% |
| 29. Entertainment opportunities? | 4% | 28% | 68% | 1% |
| 30. Sit-down restaurants? | 3% | 31% | 66% | 1% |
| 31. Fast food restaurants? | 13% | 11% | 75% | 1% |
| 32. If you were going to move from your current home for upgrading, how committed would you be to stay in Vadnais Heights -- very committed, somewhat committed, not too committed, not at all committed? | | | | |
| | | | VERY COMMITTED..... | 37% |
| | | | SOMEWHAT COMMITTED.... | 26% |
| | | | NOT TOO COMMITTED..... | 23% |
| | | | NOT AT ALL COMMITTED.. | 12% |
| | | | DON'T KNOW/REFUSED.... | 3% |

33. And, if you were going to move from your current home for down-sizing, how committed would you be to stay in Vadnais Heights -- very committed, somewhat committed, not too committed, or not at all committed?

| | | |
|--|------------------------|-----|
| | VERY COMMITTED..... | 38% |
| | SOMEWHAT COMMITTED.... | 25% |
| | NOT TOO COMMITTED..... | 22% |
| | NOT AT ALL COMMITTED.. | 14% |
| | DON'T KNOW/REFUSED.... | 2% |

IF "VERY" OR "SOMEWHAT" IN QUESTIONS #32 OR #33, ASK: (N=262)

34. Is there a type of housing you are concerned is not currently available in Vadnais Heights that would impact your ability to stay in the city? (IF "YES," ASK:) What type of housing would that be?

NO, 67%; AFFORDABLE, 7%; ONE-LEVEL FOR SENIORS, 4%; STARTER HOMES, 5%; SENIOR LIVING, 5%; CONDOMINIUM/TOWNHOME, 3%; APARTMENTS, 6%; SCATTERED, 3%.

35. Do you think the City of Vadnais Heights has enough retail and service establishments?

| | | |
|--|------------------------|-----|
| | YES..... | 88% |
| | NO..... | 12% |
| | DON'T KNOW/REFUSED.... | 0% |

IF "NO," ASK: (N=47)

36. What do you think is missing?

SIT-DOWN RESTAURANTS, 19%; HIGH END RETAIL, 34%; BOUTIQUE SHOPS, 9%; HOME IMPROVEMENT, 4%; GROCERY, 2%; COFFEE SHOPS, 2%; SENIOR BUSINESS, 6%; VARIETY OF RETAIL, 17%; BARS, 2%; MOVIE THEATER, 2%; SCATTERED, 3%

As the City of Vadnais Heights continues development and redevelopment....

37. Do you support or oppose the City providing financial incentives to attract specific types of development? (WAIT FOR RESPONSE) Do you feel strongly that way?

| | | |
|--|------------------------|-----|
| | STRONGLY SUPPORT..... | 20% |
| | SUPPORT..... | 53% |
| | OPPOSE..... | 18% |
| | STRONGLY OPPOSE..... | 4% |
| | DON'T KNOW/REFUSED.... | 5% |

38. Does development across the city seem well-planned for the future of Vadnais Heights?

| | | |
|--|------------------------|-----|
| | YES..... | 70% |
| | NO..... | 4% |
| | SOMETIMES (VOL.)..... | 21% |
| | DON'T KNOW/REFUSED.... | 5% |

IF "NO," ASK: (N=17)

45. Would you support or oppose the City offering this type of program? (WAIT FOR RESPONSE) Do you feel strongly that way?

| | |
|-------------------------|-----|
| STRONGLY SUPPORT..... | 23% |
| SUPPORT..... | 56% |
| OPPOSE..... | 10% |
| STRONGLY OPPOSE..... | 5% |
| DON'T KNOW/REFUSED..... | 7% |

Moving on....

As you may know, property taxes are divided between the City of Vadnais Heights and various other units of local government. Thinking about the amount going to the City....

46. For each dollar of property tax you pay, about what percentage do you think goes to city government?

| | |
|-------------------------|-----|
| LESS THAN 10%..... | 9% |
| 10-20 PERCENT..... | 30% |
| 21-30 PERCENT..... | 35% |
| 31-40 PERCENT..... | 9% |
| OVER FORTY PERCENT..... | 4% |
| DON'T KNOW/REFUSED..... | 14% |

47. Do you think the city portion of your property taxes, which funds city services in Vadnais Heights is very high, somewhat high, about average, somewhat low or very low in comparison with nearby suburban communities?

| | |
|-------------------------|-----|
| VERY HIGH..... | 6% |
| SOMEWHAT HIGH..... | 31% |
| ABOUT AVERAGE..... | 49% |
| SOMEWHAT LOW..... | 5% |
| VERY LOW..... | 2% |
| DON'T KNOW/REFUSED..... | 8% |

I would like to read you a list of a few city services. For each one, please tell me whether you would rate the quality of the service as excellent, good, only fair, or poor? (ROTATE)

| | EXCL | GOOD | FAIR | POOR | DK/R |
|---|------|------|------|------|------|
| 48. Police protection? | 43% | 47% | 8% | 1% | 1% |
| 49. Fire protection? | 48% | 46% | 3% | 0% | 4% |
| 50. Emergency medical or ambulance service? | 47% | 38% | 3% | 0% | 12% |
| 51. City code enforcement? | 20% | 60% | 12% | 1% | 8% |
| 52. Recycling and trash pick-up? | 29% | 60% | 11% | 1% | 0% |
| 53. Storm drainage and flood control? | 20% | 48% | 25% | 2% | 5% |
| 54. Park maintenance? | 38% | 54% | 8% | 0% | 1% |
| 55. Trail maintenance? | 38% | 54% | 6% | 0% | 3% |
| 56. Animal control? | 20% | 55% | 17% | 1% | 7% |
| 57. Building inspections? | 17% | 56% | 8% | 1% | 19% |
| 58. City drinking water? | 19% | 59% | 17% | 3% | 1% |

Roadways in the City of Vadnais Heights consist of both city and county streets and state highways. For example, the county

maintains County Road E and Centerville Road, while the state maintains I-35E, I-694 and Highway 61. Now, for the next three city services, please consider only city-maintained streets and roads. How would you rate....

| | EXCL | GOOD | FAIR | POOR | DK/R |
|---|------|------|------|------|------|
| 59. City street repair and maintenance? | 14% | 53% | 27% | 6% | 0% |
| 60. Snow plowing and ice control? | 22% | 57% | 20% | 1% | 1% |
| 61. Street lighting? | 22% | 57% | 19% | 3% | 0% |

| | | |
|--|-------------------------|-----|
| 62. When you consider the property taxes you pay and the quality of city services you receive, would you rate the general value of city services as excellent, good, only fair, or poor? | EXCELLENT..... | 11% |
| | GOOD..... | 73% |
| | ONLY FAIR..... | 11% |
| | POOR..... | 1% |
| | DON'T KNOW/REFUSED..... | 5% |

For your information, the City of Vadnais Heights receives twenty-one percent of your total property taxes.

Thinking about your neighborhood for a moment....

| | | |
|--|-------------------------|-----|
| 63. How would you rate the overall general appearance of your neighborhood -- excellent, good, only fair, or poor? | EXCELLENT..... | 36% |
| | GOOD..... | 60% |
| | ONLY FAIR..... | 4% |
| | POOR..... | 0% |
| | DON'T KNOW/REFUSED..... | 0% |

IF "ONLY FAIR" OR "POOR," ASK: (n=14)

64. Why do you feel that way?

JUNK CARS, 14%; RUNDOWN HOMES, 7%; POOR LAWN CARE, 29%; JUNK IN YARDS, 21%; RUNDOWN SIDEWALKS/ROADS, 7%; LITTER/TRASH, 14%; RUNDOWN LOW-INCOME HOUSING, 7%.

For each of the following, please tell me whether the City is too tough, about right, or not tough enough in enforcing city codes on the nuisances.

| | TOO TOU | NOT TOU | ABO RIG | DK/ REF |
|---|---------|---------|---------|---------|
| 65. Weeds and tall grass on residential properties? | 9% | 21% | 70% | 1% |
| 66. Animal control? | 5% | 26% | 63% | 7% |
| 67. Junk cars? | 8% | 16% | 71% | 5% |
| 68. Messy yards? | 9% | 22% | 68% | 1% |

| | TOO TOU | NOT TOU | ABO RIG | DK/ REF |
|--|------------|------------|------------|------------|
| 69. Noise? | 10% | 27% | 63% | 0% |
| 70. Storage of garbage and recycling bins? | 7% | 22% | 71% | 0% |
| 71. Storage of RVs on resi- dential properties? | 10% | 10% | 75% | 6% |
| 72. Storage of boats on residential properties? | 7% | 6% | 82% | 6% |

Currently, the City of Vadnais Heights generally enforces codes concerning residential property when a complaint is made. Some cities take a more active approach and inspect residential neighborhoods for code violations on an on-going basis.

| | | |
|--|-------------------------|-----|
| 73. Would you favor or oppose a more active approach by the City in the enforcement of residential property codes? (WAIT FOR RESPONSE) | STRONGLY FAVOR..... | 10% |
| Do you feel strongly that way? | FAVOR..... | 50% |
| | OPPOSE..... | 24% |
| | STRONGLY OPPOSE..... | 10% |
| | DON'T KNOW/REFUSED..... | 6% |

Moving on....

As I read the following statements about Vadnais Heights, please answer "yes" or "no." (READ LIST)

| | YES | NO | DKR |
|--|-----|-----|-----|
| 74. I have an overall feeling of safety in Vadnais Heights. | 96% | 3% | 1% |
| 75. I would feel safe being out and about in my neighborhood alone at night. | 86% | 14% | 1% |

IF "NO," ASK: (N=55)

76. Why do you feel that way?

NOT SAFE ANYWHERE, 16%; RISING CRIME, 16%; AGE/HEALTH, 18%; LACK OF STREET LIGHTS, 18%; YOUTH CRIME, 7%; CARJACKINGS, 7%; RECKLESS DRIVING, 4%; ROBBERY/ASSAULTS, 6%; WILDLIFE, 4%; SCATTERED, 4%.

| | | |
|---|-------------------------|-----|
| 77. Do you and members of your household feel safe using city parks and trails? | YES..... | 95% |
| | NO..... | 3% |
| | DON'T KNOW/REFUSED..... | 2% |

IF "NO," ASK: (N=12)

78. Is there a specific park or trail you are concerned about?

UNSURE, 8%; NO, 67%; VADNAIS HEIGHTS TRAIL, 8%;
SUCKER CREEK, 8%; HIGHWAY 96 REGIONAL, 8%.

79. Why don't you feel safe?

AGE/HEALTH, 17%; YOUTH CRIME, 17%; PEDESTRIAN SAFETY, 8%;
ROBBERY/ASSAULTS, 17%; ISOLATED, 33%; WILDLIFE, 8%.

80. Do you feel that crime in Vadnais Heights has increased, decreased or remained about the same during the past few years?

| | |
|-------------------------|-----|
| INCREASED..... | 24% |
| DECREASED..... | 24% |
| REMAINED THE SAME..... | 47% |
| DON'T KNOW/REFUSED..... | 4% |

81. What do you consider to be the greatest public safety concern in Vadnais Heights?

UNSURE, 9%; NOTHING, 12%; ALL CRIME, 4%; RECKLESS DRIVING/DUI, 12%; SPEEDING, 16%; PEDESTRIAN SAFETY, 4%; ROBBERY/ASSAULTS, 2%; GUN VIOLENCE, 2%; PANDEMIC/COVID, 6%; CARJACKINGS, 7%; BURGLARY, 2%; DRUGS, 7%; YOUTH CRIMES, 2%; PROPERTY THEFT, 7%; SCATTERED, 8%.

82. How would you rate the amount of patrolling in your neighborhood -- would you say it is too much, about the right amount or not enough?

| | |
|-------------------------|-----|
| TOO MUCH..... | 6% |
| ABOUT RIGHT AMOUNT.... | 73% |
| NOT ENOUGH..... | 20% |
| DON'T KNOW/REFUSED..... | 2% |

83. How serious of a problem is traffic speeding in your neighborhood -- very serious, somewhat serious, not too serious, or not at all serious?

| | |
|-------------------------|-----|
| VERY SERIOUS..... | 19% |
| SOMEWHAT SERIOUS..... | 35% |
| NOT TOO SERIOUS..... | 28% |
| NOT AT ALL SERIOUS.... | 18% |
| DON'T KNOW/REFUSED..... | 0% |

84. Would you support or oppose lowering the speed limits on neighborhood streets to 20 miles per hour? (WAIT FOR RESPONSE) Do you feel strongly that way?

| | |
|-------------------------|-----|
| STRONGLY SUPPORT..... | 21% |
| SUPPORT..... | 45% |
| OPPOSE..... | 21% |
| STRONGLY OPPOSE..... | 10% |
| DON'T KNOW/REFUSED..... | 3% |

As I read the following descriptions about the police service in Vadnais Heights, please tell me if it is very accurate, somewhat accurate, not too accurate or not at all accurate. (READ LIST)

| | VRA | SMA | NTA | NAA | DKR |
|-----------------------|-----|-----|-----|-----|-----|
| 85. Service oriented? | 54% | 42% | 3% | 0% | 1% |
| 86. Excellence? | 54% | 39% | 3% | 1% | 4% |
| 87. Trustworthy? | 59% | 34% | 2% | 0% | 5% |
| 88. Professional? | 62% | 32% | 3% | 0% | 3% |

Moving on.....

| | |
|---|-----|
| 89. Prior to this survey, were you aware YES..... | 51% |
| the City of Vadnais Heights has 14 NO..... | 49% |
| city parks? DON'T KNOW/REFUSED..... | 1% |

I would like to read you a short list of the current park and recreational facilities offered by the City of Vadnais Heights. For each one, please tell me if you or members of this household have visited that facility during the past year. Then, for each one you or members of your household have visited, please rate it as excellent, good, only fair or poor. If you have no opinion, just say so....

| | NOT | EXC | GOO | FAI | POO | DKR |
|---|-----|-----|-----|-----|-----|-----|
| 90. Baseball/Softball fields? | 55% | 21% | 19% | 2% | 0% | 3% |
| 91. Outdoor basketball courts? | 63% | 10% | 20% | 3% | 0% | 5% |
| 92. Soccer fields? | 60% | 14% | 16% | 4% | 0% | 6% |
| 93. Picnic areas? | 26% | 36% | 35% | 3% | 0% | 0% |
| 94. Playground equipment? | 38% | 24% | 31% | 6% | 1% | 1% |
| 95. Park shelter buildings and restrooms? | 18% | 32% | 39% | 10% | 0% | 1% |
| 96. Tennis courts? | 54% | 14% | 21% | 3% | 0% | 9% |
| 97. Outdoor ice skating rinks and warming houses? | 59% | 15% | 18% | 2% | 0% | 7% |
| 98. Nature areas and trails within parks? | 26% | 38% | 33% | 2% | 0% | 1% |
| 99. Pickleball courts? | 71% | 9% | 9% | 0% | 0% | 12% |
| 100. Ice skating path? | 64% | 13% | 13% | 2% | 0% | 9% |
| 101. Trails? | 21% | 41% | 36% | 2% | 0% | 1% |

IF RESPONDENT USES TRAILS, ASK: (N=315)

| | | |
|--|-------------------------|-----|
| 102. Do you use trails primarily for recreational purposes or to go to a specific destination? | RECREATIONAL..... | 80% |
| | SPECIFIC DESTINATION... | 3% |
| | BOTH (VOL.)..... | 17% |
| | DON'T KNOW/REFUSED..... | 0% |

- | | |
|--|--|
| 103. If trails and sidewalks in your neighborhood were connected, would you be much more likely, somewhat more likely or not any more likely to walk or bicycle to where you needed to go? | VERY LIKELY.....34% SOMEWHAT LIKELY.....31% NOT ANY MORE LIKELY...35% DON'T KNOW/REFUSED.....1% |
| 104. Would you support or oppose the use of tax dollars towards the expansion and connection of trails and sidewalks in the city? (WAIT FOR RESPONSE) Do you feel strongly that way? | STRONGLY SUPPORT.....20% SUPPORT.....60% OPPOSE.....11% STRONGLY OPPOSE.....5% DON'T KNOW/REFUSED.....5% |

If your neighborhood was going to get a new trail....

- | | |
|--|--|
| 105. Would you support or oppose the construction of a trail along side of your home? (WAIT FOR RESPONSE) Do you feel strongly that way? | STRONGLY SUPPORT.....9% SUPPORT.....46% OPPOSE.....18% STRONGLY OPPOSE.....22% DON'T KNOW/REFUSED.....6% |
|--|--|

- | | |
|--|--|
| 106. Have you or members of your household visited the Vadnais Lake/Sucker Lake Regional Park? | YES.....66% NO.....33% DON'T KNOW/REFUSED.....1% |
|--|--|

IF "YES," ASK: (N=133)

- | | |
|--|---|
| 107. How often do you or members of your household visit this Regional Park - frequently, occasionally, or rarely? | FREQUENTLY.....26% OCCASIONALLY.....53% RARELY.....21% DON'T KNOW/REFUSED.....0% |
|--|---|

- | | |
|---|--|
| 108. Have you or members in your household used any city recreation programs? | YES.....30% NO.....69% DON'T KNOW/REFUSED.....1% |
|---|--|

IF "YES," ASK: (N=120)

109. What programs did you use?

YOUTH SPORTS, 52%; ADULT SPORTS, 26%; FITNESS, 15%;
 YOUTH HOBBY, 4%; SCATTERED, 3%.

IF "NO," ASK: (N=277)

110. Why haven't you used any city recreational programs?

UNSURE, 1%; NOT INTERESTED, 39%; USE OTHER PROGRAMS, 4%; AGE/HEALTH, 19%; TOO BUSY, 22%; UNSAFE/COVID, 5%; DON'T LIKE ORGANIZED ACTIVITIES, 4%; NOT AWARE, 3%; SCATTERED, 3%.

I would like to read you a list of improvements and expansions that could be made to the Vadnais Heights Park and Recreation System. Each improvement or expansion would require the use of city funding. For each one, please tell me if you would strongly support it, somewhat support, somewhat oppose, or strongly oppose it....

| | STS | SMS | SMO | STO | DKR |
|--|---------------------------|-----|-----|-----|-----|
| 111. Expansion of trails and sidewalks? | 55% | 32% | 6% | 5% | 2% |
| 112. Upgrading of playground equipment? | 43% | 37% | 14% | 3% | 4% |
| 113. Upgrading athletic fields? | 29% | 42% | 24% | 3% | 3% |
| 114. Expanding the number of athletic fields in the community? | 29% | 32% | 30% | 6% | 4% |
| 115. General park improvements, such as picnic shelters and landscaping? | 36% | 50% | 13% | 2% | 0% |
| 116. Development of a skate park for skateboarding, BMX biking, and rollerblading? | 24% | 38% | 23% | 10% | 6% |
| 117. Build a children's splash pad? | 41% | 34% | 15% | 5% | 5% |
| 118. Would you support or oppose a property tax increase to fund the improvements or expansions you most support? (WAIT FOR RESPONSE) Do you feel strongly that way? | STRONGLY SUPPORT.....19% | | | | |
| | SUPPORT.....56% | | | | |
| | OPPOSE.....15% | | | | |
| | STRONGLY OPPOSE.....4% | | | | |
| | DON'T KNOW/REFUSED.....7% | | | | |

IF "STRONGLY SUPPORT" OR "SUPPORT," ASK: (N=297)

| | |
|---|---------------------------|
| 119. How much would you be willing to see your property taxes increase to fund these improvements or expansions - would you be willing to see your monthly property taxes increase by \$____? (CHOOSE RANDOM STARTING POINT; MOVE UP OR DOWN DEPENDING ON RESPONSE) How about \$____ per month? | NOTHING.....1% |
| | \$3.00.....23% |
| | \$6.00.....34% |
| | \$9.00.....23% |
| | \$12.00.....8% |
| | \$15.00.....2% |
| | OVER \$15.00.....1% |
| | DON'T KNOW/REFUSED.....7% |

IF "OPPOSE" OR "STRONGLY OPPOSE," ASK: (N=74)

120. Would you favor or oppose cuts in funding to other city programs or services to fund the improvements or expansions you most support? FAVOR.....20%
 OPPOSE.....74%
 DON'T KNOW/REFUSED.....5%

Turning to the local environment and sustainability....

The City of Vadnais Heights' current efforts in this area includes LED conversions, promote waste stream reductions and make significant stormwater improvements. I would like to read you a list of additional opportunities for the City to work on. For each of the following, please tell me if it is very important for the City to work on, somewhat important, not too important or not at all important? (ROTATE)

| | VRI | SMI | NTI | NAA | DKR |
|--|-----|-----|-----|-----|-----|
| 121. Energy conservation? | 48% | 33% | 18% | 2% | 0% |
| 122. Water conservation? | 47% | 33% | 16% | 4% | 0% |
| 123. Expanded mass transit options? | 13% | 25% | 40% | 19% | 4% |
| 124. Climate change? | 35% | 33% | 24% | 8% | 1% |
| 125. Reducing waste? | 39% | 41% | 14% | 7% | 0% |
| 126. Improving storm water management? | 34% | 30% | 27% | 9% | 1% |
| 127. Improving the fuel efficiency of city vehicles? | 18% | 38% | 28% | 16% | 1% |
| 128. Installing electric vehicle charging stations? | 20% | 27% | 27% | 17% | 10% |
| 129. Creation of a climate action plan? | 20% | 34% | 23% | 21% | 2% |

IF "VERY IMPORTANT" OR "SOMEWHAT IMPORTANT" IN ANY OF QUESTIONS #121 TO #129, ASK: (N=372)

130. Would you be willing to see a property tax increase to fund the City's work on these issues? (WAIT FOR RESPONSE) Do you feel strongly that way? STRONGLY YES.....13%
 YES.....63%
 NO.....14%
 STRONGLY NO.....6%
 DON'T KNOW/REFUSED.....4%

Moving on....

131. Other than voting, do you feel that if you wanted to, you could have a say about the way the City of Vadnais Heights runs things? YES.....76%
 NO12%
 DON'T KNOW/REFUSED....12%

- | | |
|---|--|
| 132. How much do you feel you know about the work of the Mayor and City Council -- a great deal, a fair amount, very little, or none at all? | A GREAT DEAL.....6% A FAIR AMOUNT.....49% VERY LITTLE.....36% NONE AT ALL.....10% DON'T KNOW/REFUSED.....0% |
| 133. From what you know, do you approve or disapprove of the job the Mayor and City Council are doing? (WAIT FOR RESPONSE) And do you feel strongly that way? | STRONGLY APPROVE.....15% APPROVE.....74% DISAPPROVE.....6% STRONGLY DISAPPROVE....1% DON'T KNOW/REFUSED.....5% |
| 134. How much first hand contact have you had with the Vadnais Heights City staff -- quite a lot, some, very little, or none? | QUITE A LOT.....2% SOME.....33% VERY LITTLE.....46% NONE.....19% DON'T KNOW/REFUSED.....0% |
| 135. From what you have experienced, how would you rate the job performance of the Vadnais Heights City staff -- excellent, good, only fair, or poor? | EXCELLENT.....16% GOOD.....69% ONLY FAIR.....11% POOR.....1% DON'T KNOW/REFUSED.....4% |
| 136. During the past year, have you visited or contacted Vadnais Heights City Hall in person, on-line or on the telephone? | IN-PERSON.....10% ON-LINE.....19% TELEPHONE.....20% NO.....51% DON'T KNOW/REFUSED.....0% |

IF "IN-PERSON" OR "TELEPHONE," ASK: (N=120)

- | | |
|--|---|
| 137. On your last contact with the City, which Department did you contact - Ramsey County Sheriff's Office, Fire Department, Public Works, Parks and Recreation, Building Inspections, Planning, Administration, Finance Department, General Information, Licenses and Permits or Utility Billing? | SHERIFF'S OFFICE.....4% FIRE DEPARTMENT.....3% PUBLIC WORKS.....10% PARK AND RECREATION...9% BUILDING INSPECTIONS...4% PLANNING.....3% ADMINISTRATION.....8% FINANCE DEPARTMENT....1% GENERAL INFORMATION...12% LICENSES/PERMITS.....16% UTILITY BILLING.....31% DON'T KNOW/REFUSED.....0% |
|--|---|

Thinking about your last contact with the City, for each of the following characteristics, please rate the service as excellent, good, only fair, or poor....

| | EXC | GOO | FAI | POO | DKR |
|---|-------------------------|-----|-----|-----|-----|
| 138. Waiting time for a staff member to assist you? | 28% | 55% | 15% | 2% | 0% |
| 139. Courtesy of the City Staff? | 43% | 45% | 10% | 3% | 0% |
| 140. Ease of obtaining the service you needed? | 35% | 48% | 13% | 3% | 0% |
| 141. Have you accessed any services provided by the City on-line? | YES..... | 59% | | | |
| | NO..... | 40% | | | |
| | DON'T KNOW/REFUSED..... | 1% | | | |

IF "YES," ASK: (N=235)

| | | |
|---|-------------------------|-----|
| 142. How would you rate your experience - excellent, good, only fair or poor? | EXCELLENT..... | 21% |
| | GOOD..... | 71% |
| | ONLY FAIR..... | 8% |
| | POOR..... | 0% |
| | DON'T KNOW/REFUSED..... | 0% |

IF "NO," ASK: (N=160)

143. Why haven't you accessed any city services on-line?

UNSURE, 3%; NOT INTERNET, 17%; NOT NEEDED, 44%; PREFER TO CALL/IN-PERSON, 6%; NOT INTERESTED, 21%; DON'T USE ON-LINE SERVICES, 8%; SCATTERED, 2%.

The City's current business hours are from 8 am to 4:30 pm Monday through Friday.

| | | |
|---|-------------------------|-----|
| 144. Has there ever been a time when you wanted to do business at Vadnais Heights City Hall during the work week and were unable? (IF "YES," ASK:) Was that before 8 am or after 4:30 pm? | NO..... | 91% |
| | YES/BEFORE 8 AM..... | 3% |
| | YES/AFTER 4:30 PM..... | 5% |
| | YES/BOTH..... | 1% |
| | DON'T KNOW/REFUSED..... | 0% |

During the summer, City Hall could close on Friday like many businesses.

| | | |
|---|-------------------------|-----|
| 145. Do you think this is a good idea? (WAIT FOR RESPONSE) Do you feel strongly that way? | YES/STRONGLY..... | 11% |
| | YES..... | 68% |
| | NO..... | 8% |
| | NO/STRONGLY..... | 4% |
| | DON'T KNOW/REFUSED..... | 9% |

IF "NO" OR "NO/STRONGLY," ASK: (N=50)

146. Would you still oppose closing City Hall on Fridays if it opened earlier on Monday through Thursday during the summer?

| | |
|-------------------------|-----|
| YES..... | 72% |
| NO..... | 26% |
| DON'T KNOW/REFUSED..... | 2% |

Changing topics....

147. Do you or members of your household regularly use public transit? (IF "YES," ASK:) What public transit do you use?

NO, 87%; BUS, 10%; METRO MOBILITY, 2%; PARK AND RIDE, 1%.

IF "NO," ASK: (N=350)

148. How likely would you be to use public transit if there were more public transit options available in Vadnais Heights -- very likely, somewhat likely, not too likely, or not at all likely?

| | |
|-------------------------|-----|
| VERY LIKELY..... | 1% |
| SOMEWHAT LIKELY..... | 7% |
| NOT TOO LIKELY..... | 32% |
| NOT AT ALL LIKELY..... | 56% |
| DON'T KNOW/REFUSED..... | 5% |

149. Do you use the Metro Transit Park and Ride located in front of the Walmart parking lot?

| | |
|-------------------------|-----|
| YES..... | 21% |
| NO..... | 78% |
| DON'T KNOW/REFUSED..... | 1% |

IF "NO," ASK: (N=312)

150. Why haven't you used the park and ride?

DOESN'T GO WHERE NEEDED, 4%; NEED CAR, 12%; PREFER TO DRIVE, 44%; TAKES TOO LONG, 5%; INCONVENIENT, 5%; NOT INTERESTED, 3%; RETIRED, 8%; NOT NEEDED, 14%; AGE/HEALTH, 3%; SCATTERED, 2%.

151. Are you aware of individual public transportation options, such as Metro Mobility or New Trax? (IF "YES," ASK:) Have you or members of your household used these types of services?

| | |
|-------------------------|-----|
| NO..... | 31% |
| YES/YES..... | 12% |
| YES/NO..... | 57% |
| DON'T KNOW/REFUSED..... | 1% |

Moving on.....

The City currently has many community events, such as Heritage Days, Music in the Park, the Ice Cream Social, Movie in the Park, Hot Dog with a Deputy, Halloween, and PJs with Santa.

152. During the past two years, have you or other members of your household participated in any of these community events? (IF "YES," ASK:) How would you rate the event - excellent, good, only fair or poor?

| | |
|-------------------------|-----|
| NO..... | 52% |
| YES/EXCELLENT..... | 40% |
| YES/GOOD..... | 7% |
| YES/ONLY FAIR..... | 1% |
| YES/POOR..... | 0% |
| DON'T KNOW/REFUSED..... | 1% |

IF "GOOD," "ONLY FAIR," OR POOR," ASK: (N=34)

153. What changes or improvements would you suggest to make the events excellent?

UNSURE, 21%; NOTHING, 6%; MORE CHILDREN, 3%; LONGER EVENT, 9%; MORE RESTROOMS, 6%; BETTER FOOD, 15%; MORE TRASH BINS, 6%; MORE SEATING, 6%; MORE PARKING, 6%; TRANSPORTATION SHUTTLES, 6%; SCATTERED, 15%.

Changing topics....

154. How would you rate your current level of information about Vadnais Heights City Government and its activities -- very informed, somewhat informed, not too informed, or not at all informed?

| | |
|-------------------------|-----|
| VERY INFORMED..... | 20% |
| SOMEWHAT INFORMED..... | 58% |
| NOT TOO INFORMED..... | 19% |
| NOT AT ALL INFORMED.... | 3% |
| DON'T KNOW/REFUSED..... | 0% |

155. What is your main source of information about the City of Vadnais Heights?

| | |
|----------------------|-----|
| UNSURE/NOTHING..... | 0% |
| CITY NEWSLETTER..... | 37% |
| LOCAL NEWSPAPER..... | 5% |
| PIONEER PRESS..... | 13% |
| CITY WEBSITE..... | 19% |
| E-MAIL..... | 6% |
| WORD OF MOUTH..... | 6% |
| MAILINGS..... | 8% |
| SOCIAL MEDIA..... | 6% |
| SCATTERED..... | 1% |

156. How would you prefer to receive information about the City of Vadnais Heights?

| | |
|----------------------|-----|
| UNSURE/NOTHING..... | 1% |
| CITY NEWSLETTER..... | 37% |
| LOCAL NEWSPAPER..... | 5% |
| PIONEER PRESS..... | 6% |
| CITY WEBSITE..... | 22% |
| E-MAIL..... | 11% |
| MAILINGS..... | 9% |
| SOCIAL MEDIA..... | 7% |
| SCATTERED..... | 2% |

I would like to read you a list of possible sources of information about the City of Vadnais Heights. For each one, please tell me if you consider it to be a major source of information about the city, a minor source of information, or not a source of information at all for you.

| | MAJ | MIN | NOT | DKR |
|---|-----|-----|-----|-----|
| 157. The City quarterly newsletter -- "Vadnais Heights News?" | 48% | 38% | 15% | 0% |
| 158. The weekly "News and Views" column in the "Vadnais Heights Press?" | 25% | 43% | 32% | 0% |
| 159. The quarterly Utility Bulletin? | 13% | 44% | 43% | 1% |
| 160. The City of Vadnais Heights website? | 31% | 31% | 38% | 0% |
| 161. Articles in the "Vadnais Heights Press?" | 18% | 43% | 39% | 1% |
| 162. The "Star Tribune" or the "Saint Paul Pioneer Press?" | 17% | 30% | 53% | 0% |
| 163. City Council Meeting telecasts or city programs on Cable Channel 16? | 3% | 13% | 83% | 1% |
| 164. City's Facebook page? | 15% | 23% | 62% | 1% |
| 165. City's Twitter account? | 5% | 12% | 83% | 0% |
| 166. Neighborhood or community social media, such as Facebook? | 15% | 17% | 68% | 1% |

167. Are there any other sources of information about the City of Vadnais Heights you use? (IF "YES," ASK:) What would that be?

91%; WORD OF MOUTH, 9%.

| | | |
|---|-------------------------|-----|
| 168. Does your household currently subscribe to cable television, satellite television, or an internet streaming service? | NONE..... | 8% |
| | CABLE..... | 39% |
| | SATELLITE..... | 6% |
| | INTERNET STREAMING.... | 27% |
| | MORE THAN ONE..... | 20% |
| DON'T KNOW/REFUSED..... | | 0% |
| 169. Do you have access to the Internet at home? (WAIT FOR RESPONSE) Do you have access to the Internet at work? | HOME ONLY..... | 29% |
| | WORK ONLY..... | 1% |
| | BOTH..... | 58% |
| | NEITHER..... | 12% |
| | DON'T KNOW/REFUSED..... | |

IF "HOME ONLY," "WORK ONLY," OR "BOTH", ASK: (N=351)

| | | |
|--|-------------------------|-----|
| 170. Have you accessed the City's website? | YES..... | 67% |
| | NO..... | 33% |
| | DON'T KNOW/REFUSED..... | |

IF "YES," ASK: (N=234)

171. What information were you looking for?

JUST BROWSING, 2%; GENERAL INFORMATION, 10%; PARK AND RECREATION PROGRAMS, 29%; CITY EVENTS, 14%; UTILITY BILLING, 23%; PERMITS/INSPECTIONS, 6%; CITY CODES, 3%; ROAD CONSTRUCTION, 2%; COVID UPDATES, 2%; TRASH/RECYCLING, 3%; SCATTERED, 6%

| | |
|--|---------------------------|
| 172. How would you rate the ease of navigating the website -- excellent, good, only fair, or poor? | EXCELLENT.....20% |
| | GOOD.....69% |
| | ONLY FAIR.....11% |
| | POOR.....0% |
| | DON'T KNOW/REFUSED.....0% |

173. Is there any information you would like to see made easier to find or more prominent on the City's website?

UNSURE, 1%; NO, 93%; SCATTERED, 6%.

| | |
|---|---------------------------|
| 174. Are you aware the City has an e-mail subscription list for residents to receive important information from the City? (IF "YES," ASK:) Have you signed up for this service? | NO.....50% |
| | YES/YES.....20% |
| | YES/NO.....31% |
| | DON'T KNOW/REFUSED.....0% |

| | |
|---|---------------------------|
| 175. Are you aware the City offers city meetings on demand on the City's website? (IF "YES," ASK:) Have you viewed a city meeting on the website? | NO.....49% |
| | YES/YES.....12% |
| | YES/NO.....39% |
| | DON'T KNOW/REFUSED.....0% |

| | |
|---|---------------------------|
| 176. How likely would you be to watch a live City Council meeting on the City's website - very likely, somewhat likely or not too likely? | VERY LIKELY.....6% |
| | SOMEWHAT LIKELY.....25% |
| | NOT TOO LIKELY.....66% |
| | DON'T KNOW/REFUSED.....4% |

I would like to ask you about social media sources. For each one, tell me if you currently use that source of information; then, for each you currently use, tell me if you would be likely or unlikely to use it to obtain information about the City of Vadnais Heights.

| | NOT USE | USE LIK | USE NLK | DK/ REF |
|-----------------|------------|------------|------------|------------|
| 177. Facebook? | 38% | 49% | 13% | 0% |
| 178. Twitter? | 71% | 22% | 7% | 1% |
| 179. YouTube? | 60% | 20% | 20% | 0% |
| 180. Instagram? | 77% | 11% | 12% | 0% |
| 181. Next Door? | 74% | 20% | 7% | 0% |
| 182. TikTok? | 78% | 9% | 13% | 0% |

183. Do you use a cell phone? YES.....98%
NO.....2%
DON'T KNOW/REFUSED.....0%

IF "YES," ASK: (N=5)

184. How would you rate cell phone service coverage in the City of Vadnais Heights - excellent, good, only fair or poor? EXCELLENT.....29%
GOOD.....52%
ONLY FAIR.....15%
POOR.....3%
DON'T KNOW/REFUSED.....0%

185. Would you sign up to receive text messages about news and important information from the City? YES.....38%
NO.....58%
DON'T KNOW/REFUSED.....4%

186. Overall, how would you rate the job the City does communicating with residents -- excellent, good, only fair, or poor? EXCELLENT.....15%
GOOD.....70%
ONLY FAIR.....13%
POOR.....1%
DON'T KNOW/REFUSED.....1%

Now, just a few more questions for demographic purposes....

Could you please tell me how many people in each of the following age groups live in your household.

187. Persons 65 or over? NONE.....79%
ONE.....10%
TWO OR MORE.....11%
REFUSED.....0%

188. Adults under 65? NONE.....17%
ONE.....20%
TWO.....55%
THREE OR MORE.....8%
REFUSED.....0%

189. School-aged children or pre-schoolers? NONE.....67%
 ONE.....9%
 TWO.....19%
 THREE OR MORE.....5%
 REFUSED.....0%

190. What is your age, please? 18-24.....7%
 25-34.....19%
 35-44.....21%
 45-54.....19%
 55-64.....18%
 65 AND OVER.....17%
 REFUSED.....0%

191. What is your occupation and, if applicable, the occupation of your spouse or partner?

PROFESSIONAL-TECHNICAL, 24%; RETAIL/SERVICES, 17%; OWNER-MANAGER, 4%; CLERICAL-SALES, 12%; BLUE COLLAR, 18%; RETIRED, 19%; NOT WORKING, 5%.

IF RESPONDENT STATES AN OCCUPATION FOR HIM/HERSELF, ASK:

192. In what city is your job located?

VADNAIS HEIGHTS, 18%; SAINT PAUL, 26%; MINNEAPOLIS, 16%; ROSEVILLE, 8%; WHITE BEAR LAKE, 3%; VARIES, 5%; WOODBURY, 3%; SHOREVIEW, 2%; MAPLEWOOD, 5%; SCATTERED, 14%.

193. Which of the following categories represents your ethnicity -- White, African-American, Hispanic-Latino, Asian-Pacific Islander, Native American, or something else? (IF "SOMETHING ELSE," ASK:) What would that be? WHITE.....67%
 AFRICAN-AMERICAN.....13%
 HISPANIC-LATINO.....6%
 ASIAN-PACIFIC ISLANDER.9%
 NATIVE AMERICAN.....1%
 SOMETHING ELSE.....1%
 MIXED/BI-RACIAL.....4%
 DON'T KNOW.....0%
 REFUSED.....0%

And, two final questions....

194. Was your total pre-tax income for last year under or over \$50,000? (IF "UNDER," ASK) Was it under \$35,000? (IF "OVER," ASK:) Was it over \$75,000? LESS THAN \$35,000.....11%
 \$35,000-\$50,000.....25%
 \$50,000-\$75,000.....21%
 OVER \$75,000.....29%
 DON'T KNOW.....7%
 REFUSED.....8%

195. What is your gender identity?

MALE.....49%
FEMALE.....50%
NON-BINARY.....1%
REFUSED.....0%

196. Precinct

PRECINCT ONE.....19%
PRECINCT TWO.....28%
PRECINCT THREE.....32%
PRECINCT FOUR.....22%